

BITS AND BYTES ANGLICARE RETIREMENT VILLAGES COMPUTER CLUB INC. NEWSLETTER APRIL 2023



## ONLINE & MOBILE BANKING

## A Uni SA study in September 2022 found 'most <u>older people</u> like & accept the online banking environment'.

It seems older Australians are **not** frightened to change with the times including how they do their banking. This uptake of online banking among older Australians is perhaps not what many would have expected. Many have used the **TAP & GO SERVICE** for some time.

Contrary to the popular belief that older people are hesitant to use digital technologies, the study found most people are reasonably happy to do their banking online. The ANZ bank reports over half a million customers 65+ are digitally active.

This suggests the digital medium is as relevant for older people as it is for younger people. Those over 65+ favour <u>internet banking</u> using a laptop, iPad, desktop etc while the younger generations favour apps on their <u>mobile</u>, often supplied by their bank.

There are however, a small group of older people who do not use digital devices.

Unfortunately this leaves them vulnerable in needing to rely on the assistance of others (family and friends) as well as reliant on a diminishing pool of bank branches.

Is it safe to draw large amounts from your bank & carry in your bag?

*THE BENEFITS OF ONLINE BANKING* -**Safety**—it's secure! - **Transferring Funds** –transferring money from one account to another.

-Booking deposits

-Paying bills & recharging

-Tracking your account and checking balances

-Placing orders for bank products -Add-on services

-Lower bank fees

One of the biggest benefits is online bill pay. Once your accounts are set up with your online bank, it only takes a CLICK to make payments. You can also automate the payments and track payment into and out of your account.

# Change can be difficult but the Uni SA study highlighted that many more Australians than you might think are accepting the challenge.

If you would like help with INTERNET BANKING our Techmates can take you through a BeConnected Program where you learn and practise before you try. We encourage you to make use of this

availability, working with a Techmate over several sessions until you are confident. You will not be working from your bank account but a special virtual account developed for older Australian's learning.

RING <u>8853 1810</u> for a session or several sessions in ONLINE BANKING.

#### **BANKING HELP!**

The Club Banking Course will teach you to transfer funds, check balances, download statements, pay bills, set strong passwords, avoid Scams and use safe ways to communicate with your bank.

## Tips and Hints

A BANK WILL never ask you for your account details, PIN or passwords. If you are asked in a text message, email or phone message. YOU KNOW IT'S NOT YOUR BANK!

#### YOUR DIGITAL PRACTISE THIS MONTH



## Activity 10 of 15 Listen to the radio

Go to the ABC Local & Radio website or ABC Listen app. Find your local ABC radio station. Try listening to it live over the internet on your smartphone. tablet or computer.

See if you can listen to your favourite radio show later as a podcast.

Learn more good things you can do online learning.goodthingsfoundation.org.au



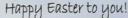




Wishing You Blessings At Easter









Thank you Dí Weekley for your production of our beautiful Easter cards.



## \$1.00 CARD

## DO YOU ENJOY PODCASTS?

The BeConnected website

(type in beconnected.esafety.gov.au into your BROWSER search bar /Safari, Chrome, Firefox etc) offers some great pre -recorded podcasts of about 30 mins in length.

## From the site's **HOME**, scroll down to **PODCASTS** and make your choice.

\*Artificial Intelligence \*Val answers your tech questions \*The Future of the Internet \*Apps To Improve Your Life \*What is Crypto Currency and is it the future of Money? \*What does the Future Hold? \*Unlock your family history \*What online scammers don't want you to know \*Why is it so? Part 1 \*Can My Smart Watch Help Me Live Longer?

\*Why Is it So Part 11

\*Your internet trivia questions answered

\*Can a smarter home improve my life?

\*Is the internet spying on me? Why not schedule a PODCAST for each week this year. You'll be entertained for many months and while you are doing so, you can explore around the BeConnected site.

<u>Note</u> the little lock in the search space indicates, it is perfectly safe for you to browse! Our recommended **TED TALK for April** The 4 Phases to Retirement.

## **Dr Riley Moynes**

What Stage are you in your Retirement?

Perhaps, as indicated by this excellent talk, you slip in and out of some stages before you settle on a Stage.

Whatever your Stage, we hope like the presenter, 'you are squeezing the juice out of Retirement !'

Grab your cuppa and <u>CLICK</u> <u>the link</u> for an enjoyable afternoon of viewing & thinking. <u>https://www.youtube.com/watch?</u> <u>v=DMHMOQ\_054U</u>

2 million views Duration: 13mins 23secs



#### **NEW MEMBERS** -Margaret Robertson, Eric Rofe, Shirley Panaretto - **Mowll** John Lauder - **Warrina**



#### АNZAC DAY 25<sup>th</sup> Apríl 2023

"They shall grow not old, as we that are left grow old:

Age shall not weary them, nor the years condemn. "At the going down of the sun and in the morning We will remember them"

Lest we Forget





In 2023, Committee Meetings are being held bi-monthly, 1st Monday of month, commencing February.

Next Committee Meeting Monday April 3, 2023.

Scam Watch

#### HELP, I SUSPECT I'M BEING SCAMMED! If you think you have been the victim of a scam, don't be embarrassed and

don't keep it to yourself. -contact your bank & stop further payments to the scammer

-report the scam to the Australian Competition and Consumer Commission at scamwatch.gov.au

they can help with further advice. -raise awareness. If there's anybody else you know who might be a victim, let them know.

### VILLAGE REPRESENTATIVES

<u>Mowll</u> Neil Davidson (President) Trevor Arnett (Village Rep) Geoff Litchfield (Membership) <u>Warrina</u> Lynton Bradford (Vice President ) Melanie Rankine (Sec) Clare Hamilton (Training) Rod Roberts (Welfare) Chris Keay (Village Rep)

<u>Nuffield</u> Elizabeth Pedersen (Treasurer) John Gaffey (Genealogy) <u>Hopetoun</u> Jeanette Westley (Village Rep) June Murray (Village Rep) <u>Glenhaven Green</u> Jan Andrews (Village Rep)

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e-mail: computer.club@anglicare.org.au Visit us on our website: arvrcc.org The Club is OPEN -Tuesdays 9.00-12.00 noon Thursdays 9.00-12.00 noon For technical help please phone for an Appointment

For sales of Cards, badges & other items just come in.



**EDITOR: Merilyn Davidson** 

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